

Procedure notes for creating a new Wiltshire Account

Through the website navigate to “Rubbish and recycling” > “Report or request a service”

Rubbish and recycling

Home > Rubbish and recycling

We provide regular rubbish and recycling collections, local recycling centres and services including clinical waste, large item and assisted bin collections.

Sign up here for waste and recycling email updates

[Sign up now! →](#)

[Rubbish collection days](#) [Missed bin collection](#) [Report or request a service](#)

First you need to click on “Sign up/Sign in”

Wiltshire Council Home Accessibility Contact [Sign up/Sign in](#)

Wiltshire Council forms

Home / Wiltshire Council forms

Waste forms

Please note, You will need to sign up to create an account or login to use these forms. Please keep your login details safe.

Report Report a missed bin/container collection Report a bin that was not returned correctly Report a spill waste incident	Request a new bin/container Request delivery of a new bin/container Request the repair or replacement of a bin/container Request a larger bin/container	Chargeable garden waste services Report a missing sticker
Request a collection Request a clinical waste collection Request the removal of an unwanted bin/container	Need help with your bins? Find out more... Request an assisted collection Cancel an assisted collection	Customer feedback Our policies Leave customer feedback or make an enquiry Make a complaint

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Next you need to click on "Sign up now"

Wiltshire Council
Where everybody matters

Sign in to your account

You need to sign in or sign up to create an account to use this form. Please keep your login details safe.

Email Address

Password [forgot your password?](#)

Sign in

Don't have an account? [Sign up now](#)

Enter your email address and click on "Send verification code"

Wiltshire Council
Where everybody matters

Sign up with a new account

Email Address

Send verification code

New Password

Confirm New Password

Title

First Name

Last Name

Procedure notes for creating a new Wiltshire Account

Please check your email account. You should have an email from “Microsoft on behalf of WiltshireCouncil”. Please enter your code and click on “Verify code”

Verification code

✕

Verify code

Send new code

You can now create a Password and enter your details

Then please click on Create

New Password
.....

Confirm New Password
.....

Title
Mx ▾

First Name
Waste

Last Name
Management

Display Name
Waste Management ✕

Create Cancel

If you get an error message once you have done this, please click on Sign up/sign in again and you will be taken to the Forms menu